

ASK UNDERWRITING

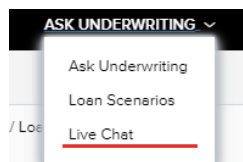
SPEAK WITH AN UNDERWRITER
WHEN YOU WANT AND HOW YOU WANT



CHAT

PRINCETONWHOLESALE.COM/CHAT

Within the top-level navigation of the Princeton Wholesale Broker Portal under “Ask Underwriting”, click “Live Chat”.



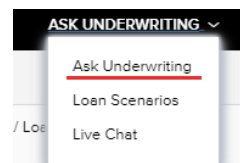
You'll be connected in real-time with a real Underwriter from our team after filling out a brief 3-question form about your situation.



ONLINE FORM

PRINCETONWHOLESALE.COM/ASKUNDERWRITING

Within the top-level navigation of the Princeton Wholesale Broker Portal under “Ask Underwriting”, click “Ask Underwriting”.



You'll be directed to our online form where you can explain your question, loan details, and attach any relevant files.

You'll receive a response from our team within 1 business hour.



EMAIL

ASKUNDERWRITING@PRINCETONWHOLESALE.COM

Email Ask Underwriting with your conditions, scenarios, and questions at AskUnderwriting@PrincetonWholesale.com.

Remember to attach any relevant files to help our Underwriting Team better understand your question.

You'll receive a response from our team within 1 business hour.



CALL

1.855.525.8000, PRESS 2

Call Ask Underwriting by dialing 1.855.525.8000 and pressing 2.

You'll be connected instantly with a Princeton Wholesale Underwriting expert.

Talk with a real underwriter about your conditions, scenarios, and questions.

If nobody answers, we guarantee we'll call you back within 1 business hour.

Our team is available 9:00AM-5:00PM EST Monday – Friday

Service Levels: When you call, we'll answer (or call you back within 1 business hour). We'll respond to your email within 1 business hour. Submissions after 4:00PM EST will be answered the next business day. If we're not hitting this service level, let us know by emailing effortless@princetonwholesale.com. That email goes straight to our leadership team – it gets attention.